

Guide to services during Covid 19 restricted access

Finance

Customers can still make payments for some of our services using the PAY FOR IT link on our website. They can also make payment by online bank transfer to our bank account.

Bank	ALLIED IRISH BANK
Name of Account	TIPPERARY COUNTY COUNCIL
BIC	AIBKIE2D
IBAN	IE39AIBK93522019195057

Please quote your customer number at the beginning of the reference you enter and email details to remittance@tipperarycoco.ie;

Alternatively you can make payment over the phone by contacting our customer services desk at 0761 06 5000.

Cheque payments can continue to be made by post. Please remember to include a note with the payment details and an email address or mobile number if possible, to allow us to contact you with confirmation of receipt.

Motor Tax

Access to all Motor Tax Offices will be restricted however the online service, www.motortax.ie, will continue to operate (Your PIN for this service is the last 6 digits on the top right corner of your Vehicle Registration Cert (logbook), as will the postal service to either the Clonmel or Nenagh office. Queries will also continue to be taken by phone at 0761 06 5000 or by email at motortax@tipperarycoco.ie

Housing

The Housing Section will continue to provide the following services:

- Housing assessments
- Emergency repairs to council houses
- HAP supports – Applicants will be assessed over the phone; will send out the forms and in the event that they get a premises, Council will facilitate a meeting with them to sign up the landlord
- Housing First Supports to Homeless
- Grant Assessments
- Rents & changes to rent (as a result of income reduction) will continue to be administered

Planning

The Planning Section will continue to accept and process planning applications received by post. Third Party observations can be received by post and/or email.

Fire & Emergency Services

The Fire Service will continue to respond to calls via the 999/112 system. Submission of Fire Safety Certificates and Disability Access Certificates will continue to be accepted by post or preferably by email – fireoff@tipperarycoco.ie ; The building control management system (BCMS) will remain available for the submission of Commencement Notices/ 7day notices and compliance on completion certificates;



Municipal Districts

The following can be dealt with over the phone or by email or by post or on-line:

- Parking matters – appeals, payments, etc.
- Burial grounds – allocation of grave spaces, payments, etc.
- Grant applications
- Housing repairs requests
- Roads related matters – road maintenance, potholes, drainage, severe weather salting and clearing of trees;
- Representations from members