

Media Advisory – 1 December 2020

Re: December and Christmas arrangements - changes to Local Authority services effective from Tuesday 1 December 2020

Arising from the government's decision to implement level 3 restrictions (with some variations)

Access will now be made available to:-

- Motor Tax offices,
- Public Libraries,
- Public Conveniences,
- Swimming Pools and Leisure Centres (for individual training only)

Access to all Council offices

Direct access to the Council's Civic Offices in Clonmel and Nenagh and Municipal District Offices in Carrick-on-Suir, Tipperary and Thurles will be available via the customer service desks and receipts offices only. Motor tax offices in Clonmel and Nenagh will also be open.

While revised customer service arrangements will be in place in each building, customers may experience some delays owing to physical distancing restrictions in place and we would encourage customers to make an appointment with the appropriate section in advance if possible. All members of the public are advised to wear face coverings when entering the council buildings.

Information on all Council services can still be accessed on line at www.tipperarycoco.ie and every effort should be made in the first instance to contact the Council by telephone – 0761 06 5000, post or email to customerservices@tipperarycoco.ie and restrict face to face meetings if at all possible.

In order to keep people safe, please reduce the number of people you meet to a minimum and stay in your own county.

What services will not be available?

Indoor cultural venues closed

- For example, Arts events (indoors)
- Arts events (outdoor) – can continue subject to a limit of 15 attendees
- All Libraries will be available for browsing, e-services and call & collect – no seating or events are permitted

Safe Christmas checklist

Celebrate safely this festive season - stay safe and protect each other:

- Minimise in person contacts
- Wear a face covering and wash hands regularly
- Shop safely, avoid crowds indoors and outside
- If you feel unwell, don't risk it – stay home and contact your GP
- Keep fresh air circulating in your home

End

Note:

More detailed guidance on the availability of all council services can be accessed on the website www.tipperarycoco.ie and the Council is asking members of the public to avail of these services by:-

- **Post or**
- **Telephone on 0761 06 5000, from 9.30am to 4.30pm**
Monday to Friday excluding Public Holidays or
- **Email to customerservices@tipperarycoco.ie**

Emergency numbers **outside of office hours** for the following services are;

- **Roads - 1890 923 948**
- **Housing (Emergency Electrical and Plumbing issues only) - 1890 923 948**

Water and Wastewater - 1850 278 278