

Media Advisory – 23rd December 2020

Re: Christmas & New Year arrangements - changes to Local Authority services effective from Midnight Wednesday 24th December 2020

Following the decision by Government to apply Level 5 restrictions nationally from midnight on 24 December 2020 until 12 January 2021, Tipperary County Council has further reviewed arrangements for access to its services as follows:

Access will not be available to:-

- Motor Tax offices,
- Public Libraries,
- Museums & Galleries,
- Swimming Pools, Gyms and Leisure Centres (Individual Training Only will be accommodated);
- Arts events (indoors or outdoors),

Access to all Council offices

Direct access to the Council's Civic Offices in Clonmel and Nenagh and Municipal District Offices in Carrick-on-Suir, Tipperary and Thurles will continue to be available via the customer service desks and receipts offices only from Wednesday 30th December 2020.

While revised customer service arrangements will be in place in each building, customers may experience some delays owing to physical distancing restrictions in place and we would encourage customers to make an appointment with the appropriate section in advance if possible.

All members of the public are advised to wear face coverings when entering the council buildings.

Information on all Council services can still be accessed on line at www.tipperarycoco.ie and every effort should be made in the first instance to contact the Council by telephone, post or email and restrict face to face meetings if at all possible.

In order to keep people safe, please reduce the number of people you meet to a minimum and stay in your own county.

End

Press Release No. 13 – Covid-19 (Coronavirus)

Note:

More detailed guidance on the availability of all council services can be accessed on the website www.tipperarycoco.ie and the Council is asking members of the public to avail of these services by:-

- **Post or**
- **Telephone on 0761 06 5000, from 9.30am to 4.30pm**
Monday to Friday excluding Public Holidays or
- **Email to customerservices@tipperarycoco.ie**

Emergency numbers **outside of office hours** for the following services are;

- **Roads - 1890 923 948**
- **Housing (Emergency Electrical and Plumbing issues only) - 1890 923 948**

Water and Wastewater - 1850 278 278