



Comhairle Contae Thiobraid Árann
Tipperary County Council

Press Release No 3 – Monday 16th March 2020

Re: COVID-19 (Coronavirus) Advisory Update

Arising from the escalation of measures over the weekend and the need to protect the health of our staff, elected members and persons interacting with our services, Tipperary County Council has further reviewed arrangements for access to its services and with effect from the close of business today Monday 16th March 2020, access to all services including Civic & Municipal District Public Offices will be restricted to phone, email or post and by appointment only, where considered necessary.

Council staff will continue to present for work to ensure a continuity of service across our key operations and the Council's Crisis Management Team will continue to meet on an ongoing basis as well as liaise with Government Departments and agencies across the South East and Mid West Region.

General information on Council services can be accessed on line and the Council is asking members of the public to avail of these services in the first instance in the interests of public health by:-

- Post or
- Telephone on 0761 06 5000, from 9.30am to 4.30p.m. Monday to Friday excluding Public Holidays or
- Email to customerservices@tipperarycoco.ie.

The emergency numbers outside of office hours for the following services are;

- Roads - 1890 923 948
- Housing (Emergency Electrical and Plumbing issues only) - 1890 923 948
- Water and Wastewater - 1850 278 278



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Tipperary County Council will endeavour to facilitate appointments if the query cannot be dealt with through the alternative service delivery channels, however members of the public are encouraged to use the various online and telephone services.

Tipperary County Council's response will continue to be informed by advice from the HSE and Public Health Authorities.

Further updates and advice will issue throughout the coming days via local and national media and on the Council's website/facebook and twitter.

ENDS.

